

HP Real Estate Marketing Assistant – software update

If you are using an MLS version of the HP Real Estate Marketing Assistant software, you may experience an inability to download photos due to an upgrade scheduled for 9/12/2006 on the MLS server. This problem can be easily fixed by downloading and running the “HP Real Estate Marketing Assistant Update for MLS patch”.

After 7 am on Tuesday, September 12th, you will need to download and install a patch to access the upgraded server. The following is the instruction for downloading and installing the patch”

- 1) access http://www.hp.com/sbso/solutions/real/mls_patch.html
- 2) download HP Real Estate Marketing Assistant Update for MLS patch to the computer
- 3) install the patch

After the patch has been installed

- 1) Use "My Preference" in the MA software and "Change My MLS"
 - a) In MLS service - select NTREIS
 - b) Enter XRT-ESW-WNRC in the MLS Key box
- 2) Click "OK" to update MLS data
- 3) Click "Done" to activate the update

HPMA Technical Support Contact Information

Call 888-523-1101

7:00 a.m. - 7:00 p.m. (Monday - Friday)
Installation Code: XRT-ESW-WNRC

Support Email - support@hprealestate.com
Website: <http://www.hp.com/go/realestate>