

## ***Using WyldFyre7 / eNeighborhoods with Windows Vista***

Most of the testing of WyldFyre 7 with eNeighborhoods worked well when the Windows Vista user is "Local Admin". If the Windows Vista user is a "Standard User", they may experience problems. There are different permissions and/or security conflicts with the operating system for a Windows Vista "Standard User" which causes different files unable to be edited or created.

The following are error messages which may be received through external reports or internal testing as a "Standard User". If you are seeing something different and/or this document does not resolve your issues, please contact your MLS Provider.

These error messages may be received during the initialization phase.

- (1) Error # 472: There was an error in registering your application. Area=7, IN=\* \*, OUT="
- (2) Error # 30874: Could not delete old file

The following are suggestions and documentation from third party sources to run software programs like the WyldFyre 7 program.

<http://support.microsoft.com/kb/927387/en-us>

<http://www.howtogeek.com/howto/windows-vista/using-windows-vista-compatibility-mode/>

The link directly above is explained in the below steps. eNeighborhoods has received confirmations that the changes for the compatibility mode are successful to resolve the above error messages.

- 1) Right-Click the eNeighborhoods or WyldFyre icon on the desktop.
- 2) Select Properties,
- 3) Click the 'Compatibility' tab,
- 4) Check the box to 'Run this program in Compatibility mode for',
- 5) Select 'Windows XP (Service Pack 2)',
- 6) Select the option to 'Run as Administrator',
- 7) Select OK and re-open a new session for WyldFyre and attempt to initialize.