

## Configuring Norton Internet Security for Wyldfyre Listings:

Norton Internet Security is a Firewall program that protects computer systems from unwanted intrusions via the Internet. Wyldfyre Listings software functions in a mode referred to as 'bi-directional communication'. This bi-directional functionality, combined with Firewall software, will most likely render the Wyldfyre Listings software inoperable unless you configure the Firewall software to allow Wyldfyre Listings bi-directional access to the Internet.

Access can be granted the first time that the Wyldfyre Listings software is used to perform a search. During installation of the Wyldfyre Listings product you should be prompted by a Norton Internet Security Program Control screen during the initialization phase that states the following:

- Medium Risk - Main50.exe [or Main.exe, or Main51.exe] is attempting to access the internet
- What do you want to do? You may then select from a pull down menu of options - Permit, Block or Manually Configure Internet Access
- Select 'Permit'
- Place a check mark next to the option 'Always use this action'
- Click OK

From this point on, the Wyldfyre Listings program should be able to access the Internet without being blocked.

If you have already blocked, or unintentionally blocked Wyldfyre Listings from accessing the Internet, you can go to the **Personal Firewall** portion of the software to allow access.

First, open the **Norton Internet Security** program. There may be an icon in the task tray, on your desktop, or accessible in the Start > Programs portion of your operating system. Once opened, the Norton Internet Security 'control panel' should appear.

To access the Personal Firewall configuration settings click on the: 'Personal Firewall' area highlighted in blue.

Then in the right portion of the screen, click on the yellow button labeled: **'Configure'**

Click on the tab at the top of this screen labeled **'Program Control'**. This will load the list of programs that are trying to access the Internet [both permitted and blocked programs will appear here].

Once you have clicked on 'Program Control' a screen will appear. From the screen above, you can apply the same settings as suggested in the beginning of this document [i.e. 'Permit All']. The Listings icon will appear and the name of the file that accesses the internet is called Main70.exe [for the previous version Main60.exe].

If you receive error 13058 when trying to send an e-mail it may be because the Norton Internet Security program had previously asked you whether you want to allow access to CMA.exe and you selected 'Block' or 'Block All'. If you want to send e-mail via the mail server you will need to go into the Norton Internet Security Program Control panel and locate the application labeled 'CMA.exe'. Please select to 'Permit' access to CMA.exe. After doing so you should be able to e-mail without the error 13058 appearing.

If the information provided here does not correct the problem, you may need to consult the documentation, help files, or support website for the manufacturer of the Firewall software product for further assistance, or contact your local MLS Provider.