



PRE Wireless Technical Support FAQ's

1) What type of browser is PRE Wireless compatible with?

A: Mozkilla/4.0 (compatible; MSEI 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)

2) What is the Site License and Password?

A: License: 196946 Password: 358496

3) Who will support the desktop version?

A: Because the members will now be paying for the desktop version, they will be given support by the Pocket Real Estate Technical Support.

Technical support number: 1-888-890-5773.

4) What about all of the old site license and password?

A: Now that the NTREIS members must purchase Pocket Real Estate desktop version, all of the Pocket PC codes that were previously sent have been deactivated. Agents can purchase Pocket Real Estate directly from the Pocket Real Estate website at <http://pocketrealestate.com/>. The Customer Service/Sales phone number to Pocket Real Estate is 1-510-580-9870.

5) What is the best phone or PDA to purchase?

A: Here are some links that may be used to determine what handheld computers and phones are compatible with the NTREIS Wireless product.

Smart phone ratings/PDA:

These sites below will allow the members to search on all the latest features and the latest models across various carriers.

<http://tech.nytimes.com/top/news/technology/products/handhelds/picks.html>

<http://www.phonescoop.com/phones/finder.php>